

Achievements

- ❑ To start changing the normative paradigm in planning
- ❑ To build interactive working groups between the involved people and civil servants
- ❑ To open participatory spaces for different groups
- ❑ To articulate between social, political, economic and environmental dimensions of problem situations
- ❑ To reach commitments on immediate actions
- ❑ To develop an accountable way of working

Difficulties

- ❑ **Frequent changes** in public institutions
- ❑ **Internal resistance** to a changing way of work
- ❑ A **big gap** between decision makers and decision takers
- ❑ A **culture of improvisation**
- ❑ Crisis management does not provide **time** to work thru all the method
- ❑ A **lack of human capacities** in problem structuring methods

- ❑ Social changes are slow but necessary. A **new attitude and competence** is needed
- ❑ **Interaction and communication** are fundamental for a participatory planning and to build a **bottom-up social control**
- ❑ An appropriate relationship between **decision makers and decision takers** is important to achieve both **short terms results** and **coherence**
- ❑ There is good **motivation** in the **communities** and among young **professionals**. There is a **continuous learning** between generations